



### **Relay Missouri:**

Relay Service for the Hearing and/or Speech Impaired

Relay Missouri is a service that provides full telephone accessibility to people who are deaf, hard of hearing, deaf-blind, and speech disabled. It can be used to make telephone calls to family, businesses, or anyone else who has a phone, anywhere in the world.

Through the Relay Missouri Center, hearing and/or speech impaired Missourians using a TDD (Telecommunications Device for the Deaf) will be able to communicate with people who are using standard telephone equipment. In turn, Missourians who are voice callers using standard telephone equipment can call a TDD user.

Relay Missouri utilizes specially trained gents located at the Relay Missouri Center to relay conversations between parties. The Relay Missouri Service Center handles calls 24 hours a day, seven days a week. All calls are strictly private, and no records of any conversations are maintained.

### **How to Use Relay Missouri**

TDD callers can access the Relay Missouri Center by calling toll free: 1-800-RELAY-MO (1-800-735-2966) or by dialing 711.

Voice Callers can access the Relay Missouri Center by calling toll free: 1-800-735-2466 or by dialing 711.

When you reach the center, provide the relay agent with the area code and telephone number you wish to call. If making a long-distance call, advise the relay agent of the type of call you are making (direct dial, credit card, collect, person-to-person, etc.) and how you wish to pay. If using a calling card, credit card, or third number billing, you will need to provide your name and the necessary billing or account numbers.

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